




EVERY % COUNTS

FAIRASSETS TECHNOLOGIES INDIA PVT LTD

User Guide to **Create/Amend/Cancel/Suspend/Revo** **ke e-mandate**

Create e-mandate

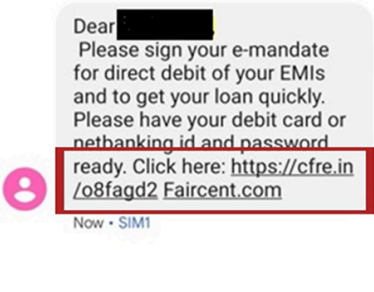
1. Borrower will receive the below SMS when eMandate is initiated from Faircent verification team. Borrower. Borrower needs to click on this link to initiate e-mandate registration. Link in the SMS is for one-time use only.



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E-Mandate Process

When E-Mandate is initiated by Faircent, you will get a SMS like below:




Dear [REDACTED]
Please sign your e-mandate for direct debit of your EMIs and to get your loan quickly. Please have your debit card or netbanking id and password ready. Click here: <https://cfre.in/o8fagd2> Faircent.com

Now • SIM1

You need to click the link in the SMS.

2. On clicking the link, borrower will be redirected to the below screen where he needs to authenticate the account using Debit Card or Net Banking and check the checkbox then click on Next button.




Set up Recurring Payments to
Faircent


FaircentLoan1000000

Start: 06 Mar 2024 | End: 28 Dec 2101

Max. Amount ₹ 10,00,000.00



Bank Account



HDFC Bank

Savings Account Number

XXXXXXXXXXXX

Account Holder Name

XXXXXXXXXXXX

Authenticate Account Using:

☒ Debit Card

☐ Net Banking

☐

I authorize Faircent to debit the amount mentioned above
from my account as per the payment instructions stated.

Next

NACH

 powered by

NPCI

payments.cashfree.com


 — Private

3. Borrower needs to check the given details and press the “Confirm” button.

11:13

Messages

4G 90



Set up Recurring Payments to Faircent

FaircentLoan1000000

Start: 06 Mar 2024 | End: 28 Dec 2101

Max. Amount ₹ 10,00,000.00

Back

Summary

Account Holder NameXXXXXXXXXXXX

Bank NameHDFC Bank

Account NumberXXXXXXXXXXXX

Account TypeSavings

Mobile NumberXXXXXXXXXX

Email AddressXXXXXXXXXXXX

Payments will be processed by CASHFREE PAYMENTS I
NDIA PVT LTD with utility numberXXXXXXXXXXXX
XXXX

You are registering for an e-Mandate, click Confirm to continue
with the registration process. If there are any discrepancies in
the information shown above, click Back and edit the
information.

Cancel Registration

Confirm

payments.cashfree.com — Private

- If Borrower is authenticating through Net Banking then after reviewing the details, select Accept checkbox and click “Approve Mandate” button


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E-Mandate Process

केनरा बँक



Canara Bank

Dear Customer,
You are in the process of registration of an E-Mandate.
Please click proceed to initiate mandate registration process if the below mentioned fields are correct

Mandate details

Account number

xxxxxxxxx1731

Mandate issued to

CASHFREE PAYMENTS INDIA PVT LTD

Start date

2024-01-30+05:30

End date

2054-01-30+05:30

Frequency

ADHO

Amount in figures

1000000.00

Amount in words

Rupees Ten Lakhs Only

Purpose of mandate

Others

☐ This is to confirm that the declaration has been carefully read, understood & made by me/us. I am authorising the user entity/ corporate to debit my account, based on the instructions as agreed and authorised by me

☐ I have understood that I am authorised to cancel/amend this mandate by appropriately communicating the cancellation/amendment request to the user entity/corporate or the bank where I have authorised the debit.

Approve Mandate

Reject Mandate

5. Now enter the Net Banking User ID and Password to login.

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FAIRASSETS TECHNOLOGIES INDIA PVT LTD

E-Mandate Process

केनरा बैंक
भारत सरकार का उपग्राम

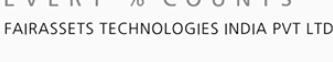
Canara Bank
A Government of India Undertaking
Together We Can

Welcome To
Net Banking

virtual keyboard

LOGIN

6. Enter the OTP received on mobile and click “Submit”.



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E-Mandate Process

You will now get an OTP on your mobile. Please enter it and click 'Submit'

eNACH Registration

Mandate request Initiate Party's Category Description	Others
Name of Initiator	FAIRASSETS TECHNOLOGIES INDIA PVT LTD
Collection Amount (INR)	0.0
Max Amount (INR)	100000.00
Recurring Frequency	ADHO
First Collection Date	2023-02-21
Final Collection Date	2109-02-21

Please enter these details to authorize the transaction

One Time Password

XXXXXX

XXXXXX

XXXXXX

XXXXXX

XXXXXX

XXXXXX

XXXXXX

Send New OTP

In case you haven't received the SMS, [CLICK HERE TO CALL](#)

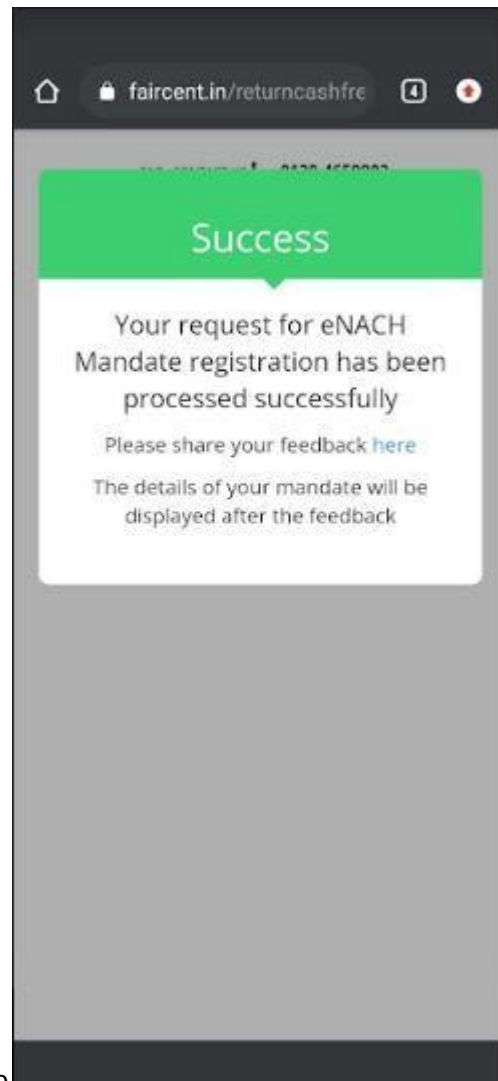
If there is a delay in receipt of OTP, you can send a request to receive a XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX. Request should be sent from the mobile number registered in our records.

Please do not share OTP with anyone, even if the person claims to be an XXXXXXXXXXXXXXXXXXXXXXXX further details please [click here](#)

CANCEL

Submit

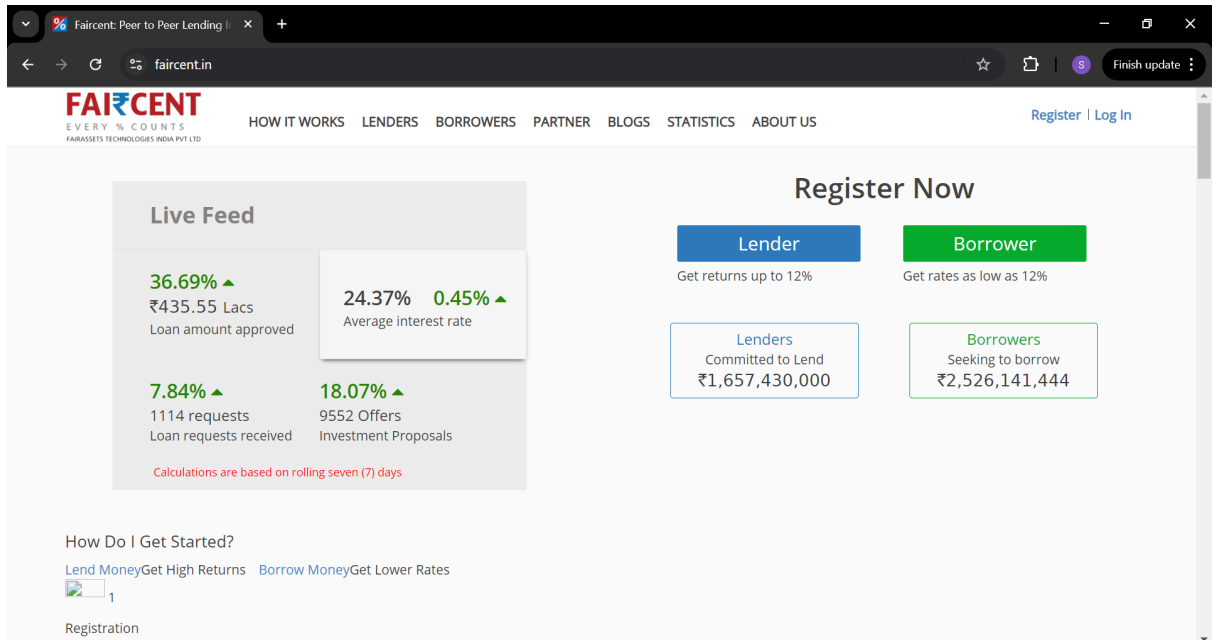
7. A success message will be shown to the borrower after successfully completing the process.



8. Bo

Amend e-mandate

1. Visit <https://www.faircent.in>



The screenshot shows the Faircent website homepage. The header includes the Faircent logo, navigation links (HOW IT WORKS, LENDERS, BORROWERS, PARTNER, BLOGS, STATISTICS, ABOUT US), and links to Register and Log In. The main content area features a 'Live Feed' section with four metrics: 36.69% (Loan amount approved), 24.37% (Average interest rate), 7.84% (Loan requests received), and 18.07% (Investment Proposals). To the right is a 'Register Now' section with buttons for Lender and Borrower, each showing a commitment amount. Below the Live Feed is a 'How Do I Get Started?' section with links to Lend Money and Borrow Money.

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HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US [Register](#) | [Log In](#)

Live Feed

36.69% ▲ ₹435.55 Lacs Loan amount approved	24.37% 0.45% ▲ Average interest rate
7.84% ▲ 1114 requests Loan requests received	18.07% ▲ 9552 Offers Investment Proposals

Calculations are based on rolling seven (7) days

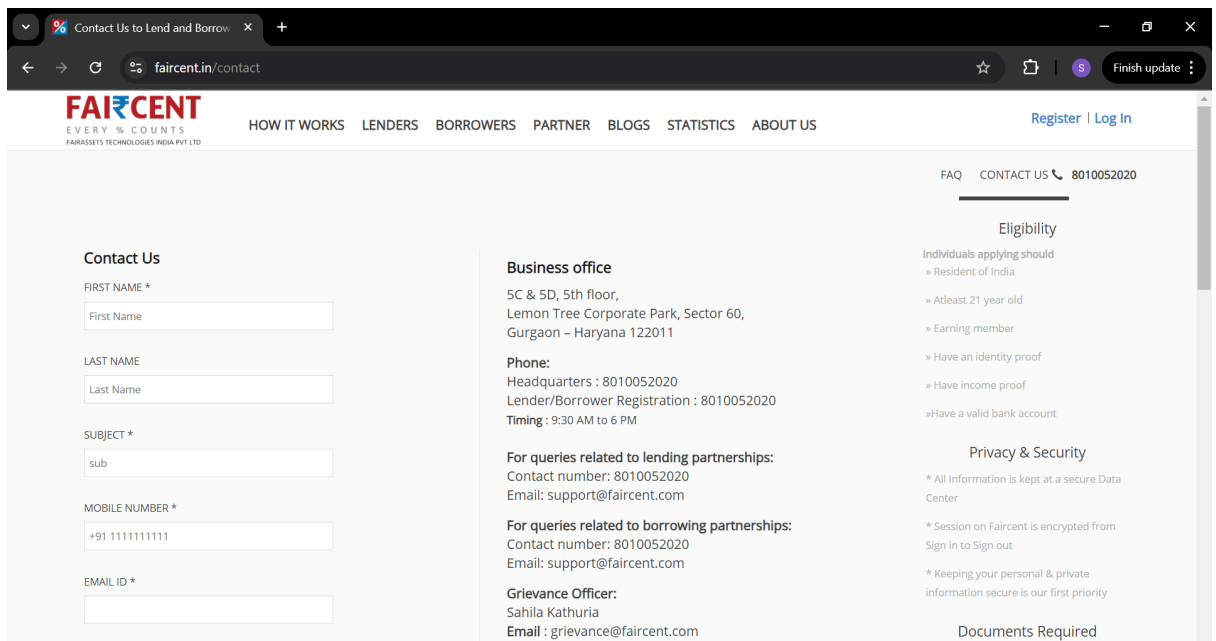
Register Now

Lender Get returns up to 12%	Borrower Get rates as low as 12%
Lenders Committed to Lend ₹1,657,430,000	Borrowers Seeking to borrow ₹2,526,141,444

How Do I Get Started?
[Lend Money](#)Get High Returns [Borrow Money](#)Get Lower Rates

Registration

2. Click About Us -> Contact



The screenshot shows the Faircent website contact page. The header is identical to the homepage. The main content area is divided into three columns: a 'Contact Us' form, business office details, and eligibility/privacy information. The 'Contact Us' form includes fields for First Name, Last Name, Subject, Mobile Number, and Email ID. The business office details include the address, phone number, and email. The eligibility section lists requirements for individuals applying, and the privacy section includes a disclaimer.

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HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US [Register](#) | [Log In](#)

Contact Us

FIRST NAME *

LAST NAME

SUBJECT *

MOBILE NUMBER *

EMAIL ID *

Business office

5C & 5D, 5th floor,
Lemon Tree Corporate Park, Sector 60,
Gurgaon – Haryana 122011

Phone:
Headquarters : 8010052020
Lender/Borrower Registration : 8010052020
Timing : 9:30 AM to 6 PM

For queries related to lending partnerships:
Contact number: 8010052020
Email: support@faircent.com

For queries related to borrowing partnerships:
Contact number: 8010052020
Email: support@faircent.com

Grievance Officer:
Sahila Kathuria
Email : grievance@faircent.com

FAQ CONTACT US 8010052020

Eligibility

Individuals applying should

- » Resident of India
- » Atleast 21 year old
- » Earning member
- » Have an identity proof
- » Have income proof
- » Have a valid bank account

Privacy & Security

* All Information is kept at a secure Data Center

* Session on Faircent is encrypted from Sign in to Sign out

* Keeping your personal & private information secure is our first priority

Documents Required

3. Click “Request Mandate/NACH Change” on the bottom - right corner of the screen

CONTACT US to Lend and Borrow

faircent.in/contact

MATH QUESTION *

5 + 15 =

Solve this simple math problem and enter the result. E.g. for 1+3, enter 4.

Submit

More Queries

Email your queries: support@faircent.com

Request Account Deletion

You can request for your account to be deleted by sending an email to support@faircent.com with your account details from your registered email account. Please note that if you have taken a loan, have a loan application in progress or any active investment, your account cannot be deleted.

Request Account Deletion

Request Mandate/NACH Change

In order to avail the facility for Mandate/NACH Request Change please fill out the form by clicking on the button given below

Request Mandate/NACH Change

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About Us
Go To TOP

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FAQ Lenders

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PAYMENT SECURE

4. Fill out the form by entering the following details

- i. Full Name
- ii. Loan ID
- iii. Email Address
- iv. PAN Number
- v. Reason

Mandate/NACH Change Request

FULL NAME *

Enter Full Name

LOAN ID *

Enter Loan ID

EMAIL ADDRESS *

Enter Email Address

PAN NUMBER *

Enter PAN Number

REASON

Enter Reason Here

SELECT ACTION *

Select

Submit

FAIRCENT
EVERY % COUNTS
FAIRASSETS TECHNOLOGIES INDIA PVT LTD

HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US

Register | Log In

FAQ CONTACT US 8010052020

5. Select Action as “Amend”

The screenshot shows a web browser window with the URL `faircent.in/request_mandate_change`. The page title is "Mandate/NACH Change Request". The FAIRCENT logo is at the top left, with the tagline "EVERY % COUNTS" and "FAIRASSETS TECHNOLOGIES INDIA PVT LTD". Navigation links include "HOW IT WORKS", "LENDERS", "BORROWERS", "PARTNER", "BLOGS", "STATISTICS", and "ABOUT US". There are links for "Register" and "Log In" at the top right, and "FAQ" and "CONTACT US 8010052020" at the bottom right.

The main form is titled "Mandate/NACH Change Request" and contains the following fields:

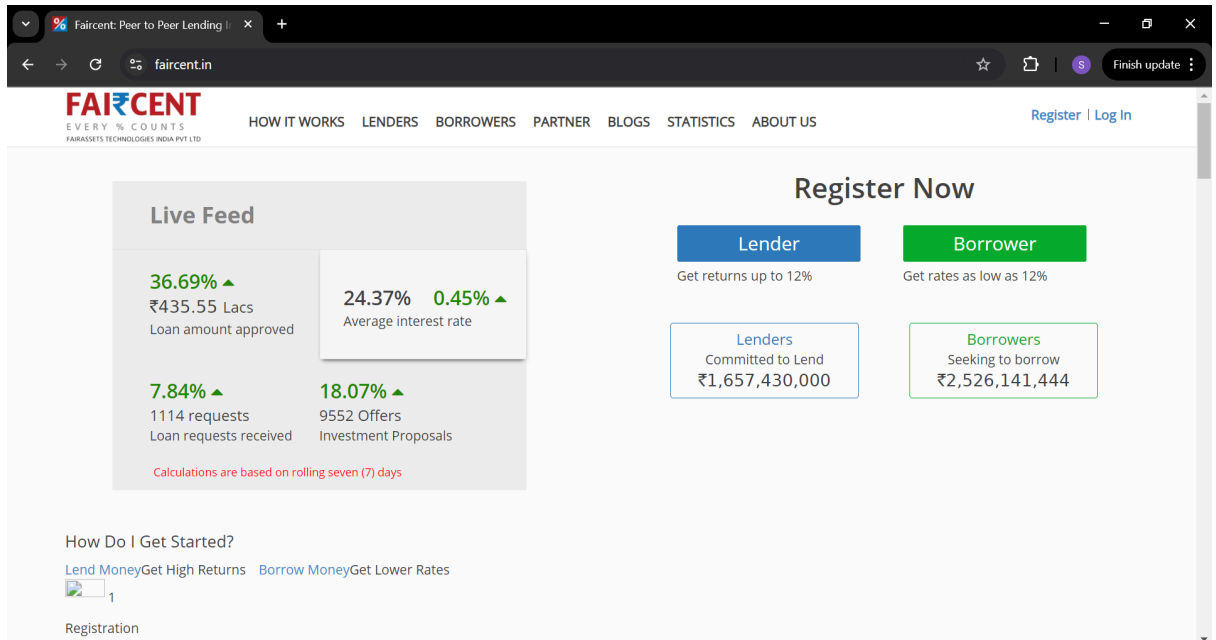
- FULL NAME ***: A text input field with placeholder text "Enter Full Name".
- LOAN ID ***: A text input field with placeholder text "Enter Loan ID".
- EMAIL ADDRESS ***: A text input field with placeholder text "Enter Email Address".
- PAN NUMBER ***: A text input field with placeholder text "Enter PAN Number".
- REASON**: A text area with placeholder text "Enter Reason Here".
- SELECT ACTION ***: A dropdown menu with "Amend" selected.

A blue "Submit" button is located at the bottom left of the form.

6. Click “Submit”

Cancel e-mandate

1. Visit <https://www.faircent.in>



The screenshot shows the Faircent website homepage. The header includes the Faircent logo, navigation links (HOW IT WORKS, LENDERS, BORROWERS, PARTNER, BLOGS, STATISTICS, ABOUT US), and links to Register and Log In. The main content area features a 'Live Feed' section with four data points: 36.69% (Loan amount approved), 24.37% (Average interest rate), 7.84% (Loan requests received), and 18.07% (Investment Proposals). To the right is a 'Register Now' section with buttons for Lender and Borrower, each showing specific statistics. Below the Live Feed is a 'How Do I Get Started?' section with links for Lend Money and Borrow Money.

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HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US [Register](#) | [Log In](#)

Live Feed

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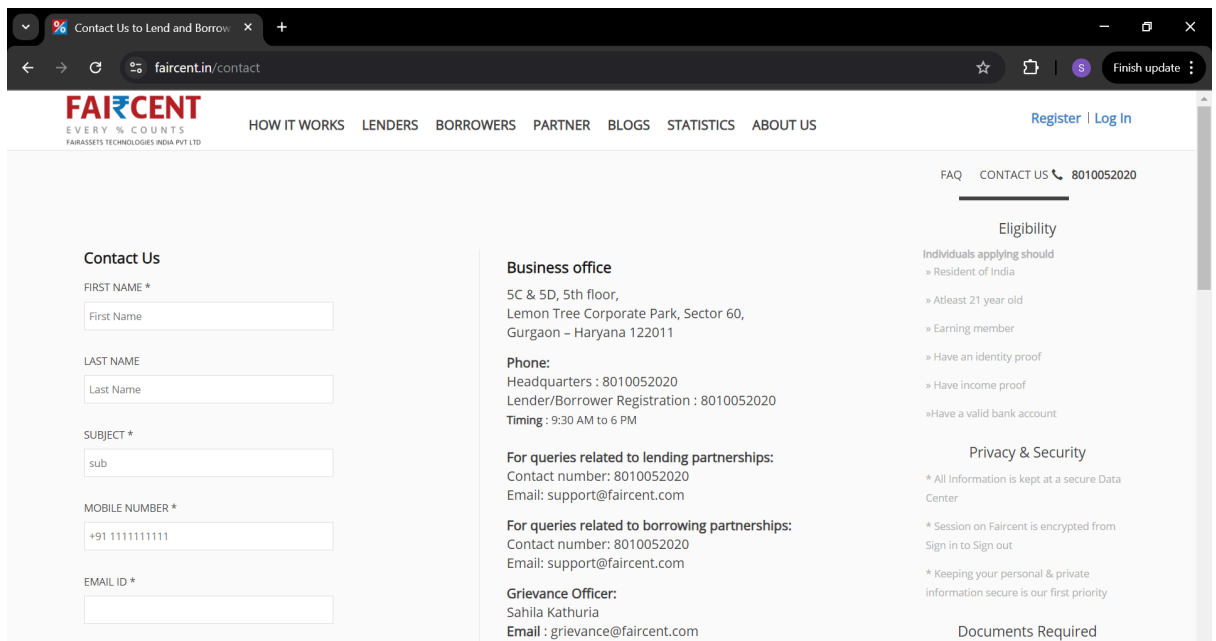
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Lender Get returns up to 12%	Borrower Get rates as low as 12%
Lenders Committed to Lend ₹1,657,430,000	Borrowers Seeking to borrow ₹2,526,141,444

How Do I Get Started?
[Lend Money](#)Get High Returns [Borrow Money](#)Get Lower Rates

Registration

2. Click About Us -> Contact



The screenshot shows the Faircent website contact page. The header is identical to the homepage. The main content area is divided into three columns: a 'Contact Us' form, 'Business office' details, and 'Eligibility' criteria. The 'Contact Us' form includes fields for First Name, Last Name, Subject, Mobile Number, and Email ID. The 'Business office' section provides contact information for the company, including phone numbers and email addresses. The 'Eligibility' section lists requirements for individuals applying, such as being a resident of India and having a valid bank account.

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EVERY % COUNTS
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HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US [Register](#) | [Log In](#)

Contact Us

FIRST NAME *

LAST NAME

SUBJECT *

MOBILE NUMBER *

EMAIL ID *

Business office

5C & 5D, 5th floor,
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Phone:
Headquarters : 8010052020
Lender/Borrower Registration : 8010052020
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Email: support@faircent.com

Grievance Officer:
Sahila Kathuria
Email : grievance@faircent.com

Eligibility

Individuals applying should

- » Resident of India
- » Atleast 21 year old
- » Earning member
- » Have an identity proof
- » Have income proof
- » Have a valid bank account

Privacy & Security

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Documents Required

3. Click “Request Mandate/NACH Change” on the bottom - right corner of the screen

CONTACT US to Lend and Borrow

faircent.in/contact

MATH QUESTION *

5 + 15 =

Solve this simple math problem and enter the result. E.g. for 1+3, enter 4.

Submit

More Queries

Email your queries: support@faircent.com

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Request Account Deletion

Request Mandate/NACH Change

In order to avail the facility for Mandate/NACH Request Change please fill out the form by clicking on the button given below

Request Mandate/NACH Change

CONTACT US
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Go To TOP

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FAQ Borrowers
FAQ Lenders

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Faircent on Facebook
Faircent on Twitter

PAYMENT SECURE

4. Fill out the form by entering the following details
 - a. Full Name
 - b. Loan ID
 - c. Email Address
 - d. PAN Number
 - e. Reason

Mandate/NACH Change Request

FULL NAME *

Enter Full Name

LOAN ID *

Enter Loan ID

EMAIL ADDRESS *

Enter Email Address

PAN NUMBER *

Enter PAN Number

REASON

Enter Reason Here

SELECT ACTION *

Select

Submit

FAIRCENT
EVERY % COUNTS
FAIRASSETS TECHNOLOGIES INDIA PVT LTD

HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US

Register | Log In

FAQ CONTACT US 8010052020

5. Select Action as “Cancel”

The screenshot shows a web browser window with the URL `faircent.in/request_mandate_change`. The page header features the FAIRCENT logo and navigation links: HOW IT WORKS, LENDERS, BORROWERS, PARTNER, BLOGS, STATISTICS, and ABOUT US. There are also links for Register and Log In, and a contact number 8010052020.

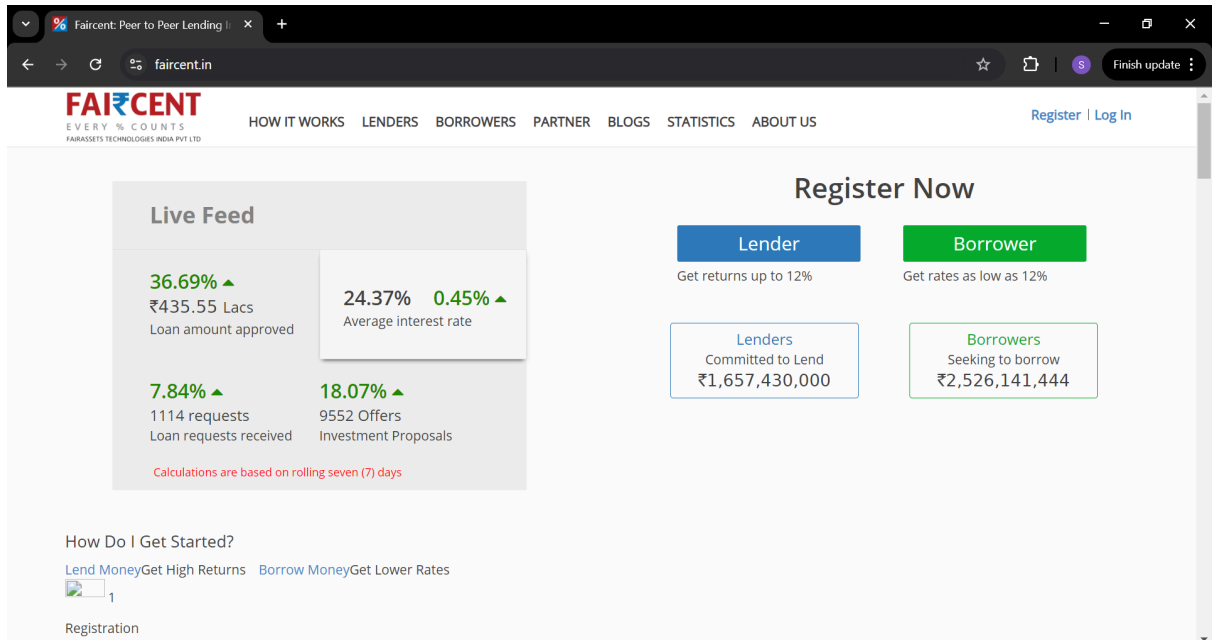
Mandate/NACH Change Request

FULL NAME *	LOAN ID *
<input type="text" value="Enter Full Name"/>	<input type="text" value="Enter Loan ID"/>
EMAIL ADDRESS *	PAN NUMBER *
<input type="text" value="Enter Email Address"/>	<input type="text" value="Enter PAN Number"/>
SELECT ACTION *	REASON
<div>Cancel</div>	<div>Enter Reason Here</div>

6. Click “Submit”

Suspend e-mandate

1. Visit <https://www.faircent.in>



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HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US [Register](#) | [Log In](#)

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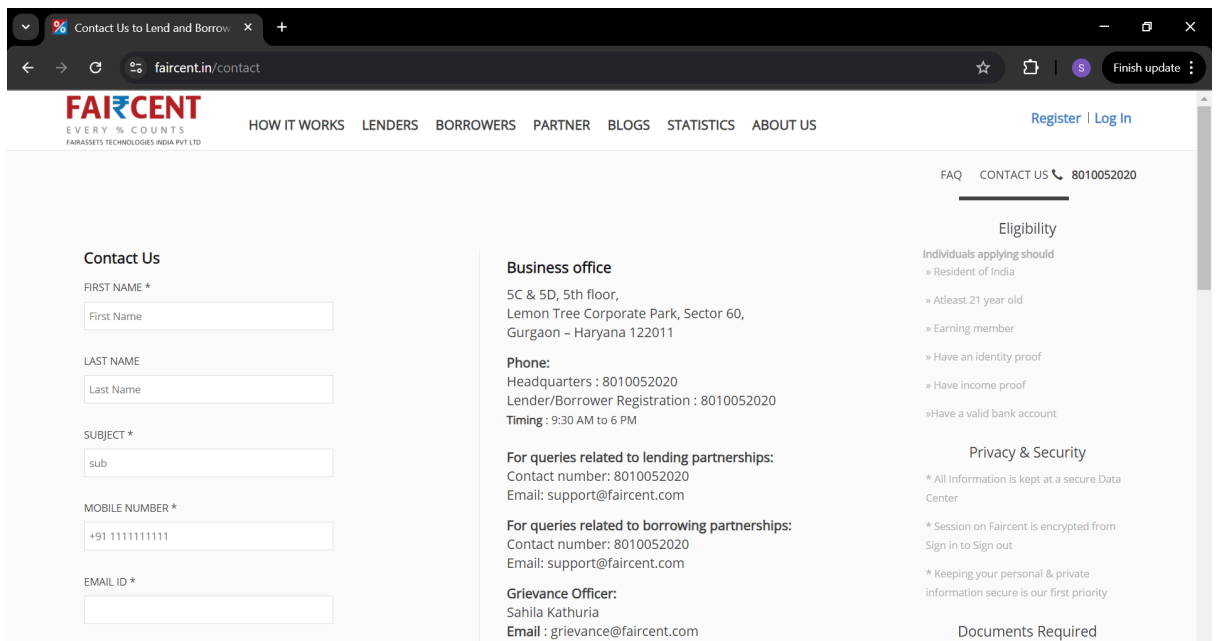
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HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US [Register](#) | [Log In](#)

Contact Us

FIRST NAME *
First Name

LAST NAME
Last Name

SUBJECT *
sub

MOBILE NUMBER *
+91 1111111111

EMAIL ID *

Business office

5C & 5D, 5th floor,
Lemon Tree Corporate Park, Sector 60,
Gurgaon – Haryana 122011

Phone:
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CONTACT US to Lend and Borrow

faircent.in/contact

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PAYMENT SECURE

4. Fill out the form by entering the following details

- i. Full Name
- ii. Loan ID
- iii. Email Address
- iv. PAN Number
- v. Reason

Mandate/NACH Change Request

FULL NAME *

Enter Full Name

LOAN ID *

Enter Loan ID

EMAIL ADDRESS *

Enter Email Address

PAN NUMBER *

Enter PAN Number

REASON

Enter Reason Here

SELECT ACTION *

Select

Submit

FAIRCENT
EVERY % COUNTS
FAIRASSETS TECHNOLOGIES INDIA PVT LTD

HOW IT WORKS LENDERS BORROWERS PARTNER BLOGS STATISTICS ABOUT US

Register | Log In

FAQ CONTACT US 8010052020

5. Select Action as “Suspend”

The screenshot shows a web browser window with the URL `faircent.in/request_mandate_change`. The page header includes the FAIRCENT logo, navigation links (HOW IT WORKS, LENDERS, BORROWERS, PARTNER, BLOGS, STATISTICS, ABOUT US), and links for Register and Log In. The main content area is titled "Mandate/NACH Change Request" and contains the following form fields:

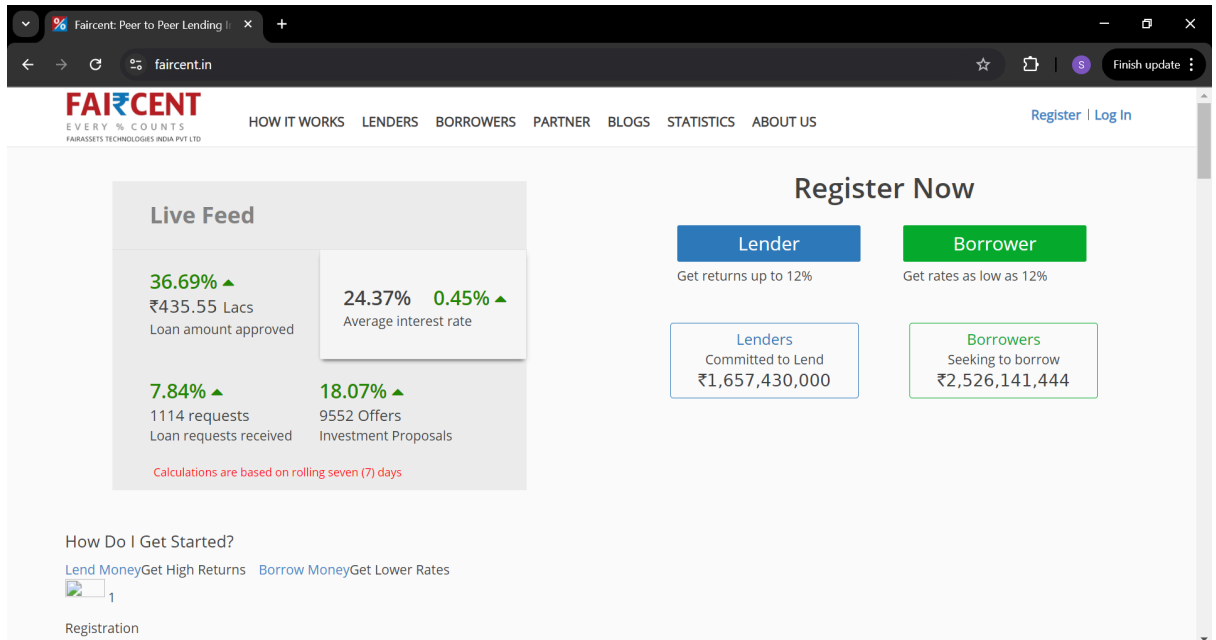
- FULL NAME ***: Text input field with placeholder "Enter Full Name".
- LOAN ID ***: Text input field with placeholder "Enter Loan ID".
- EMAIL ADDRESS ***: Text input field with placeholder "Enter Email Address".
- PAN NUMBER ***: Text input field with placeholder "Enter PAN Number".
- REASON**: Text area with placeholder "Enter Reason Here".
- SELECT ACTION ***: Dropdown menu with "Suspend" selected.

A blue "Submit" button is located at the bottom left of the form.

6. Click “Submit”

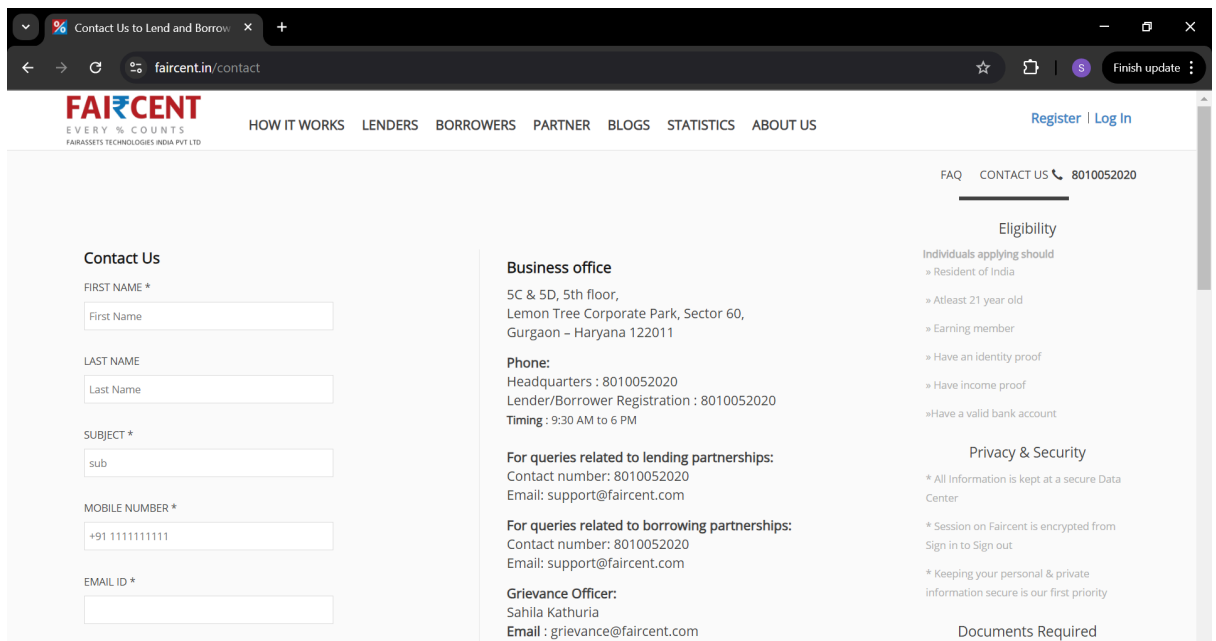
Revoke e-mandate

1. Visit <https://www.faircent.in>



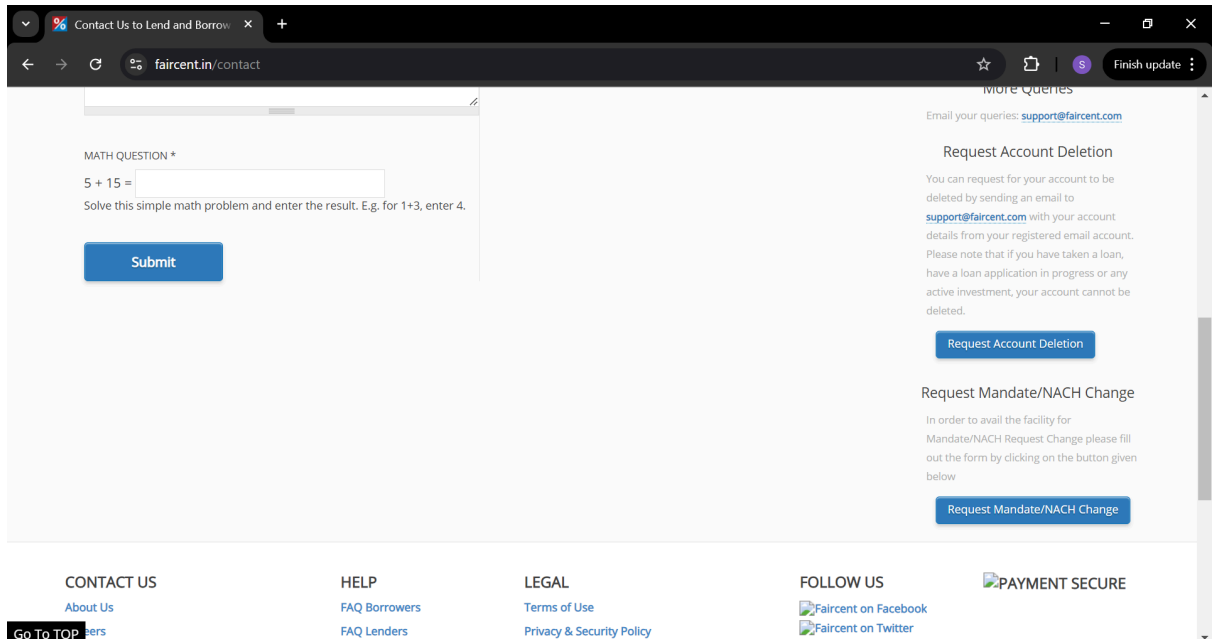
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2. Click About Us -> Contact



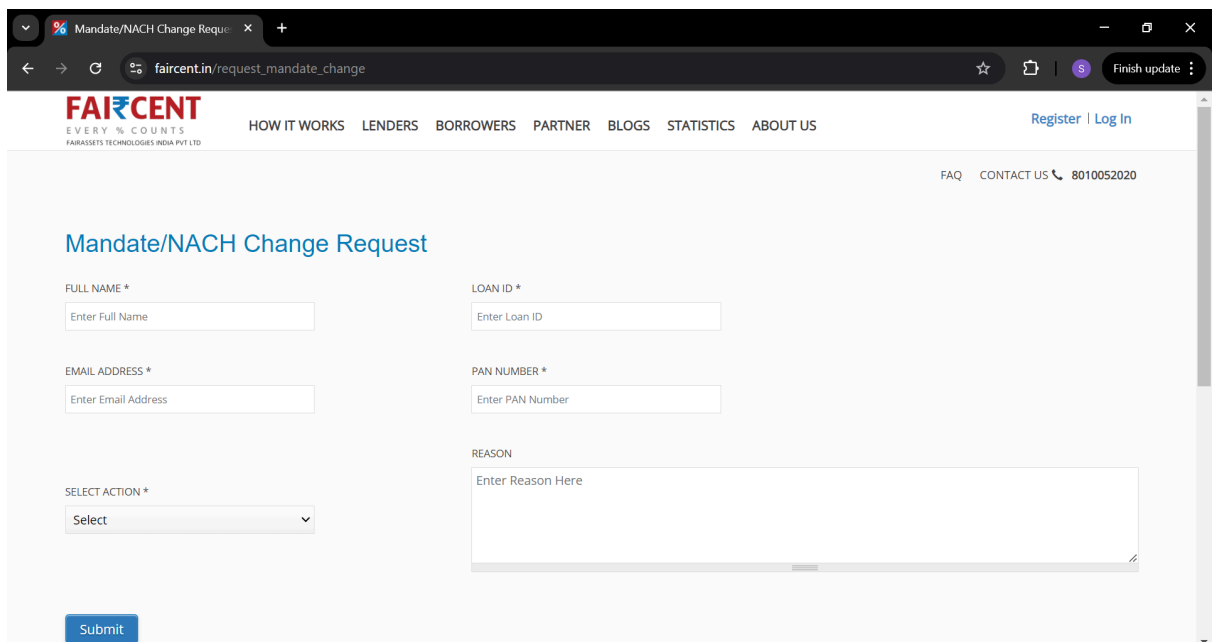
The screenshot shows the Faircent website contact page. The header is identical to the homepage. The main content area is divided into three columns. The left column contains a 'Contact Us' form with fields for FIRST NAME *, LAST NAME, SUBJECT *, MOBILE NUMBER *, and EMAIL ID *. The middle column contains 'Business office' information (5C & 5D, 5th floor, Lemon Tree Corporate Park, Sector 60, Gurgaon - Haryana 122011), 'Phone' (Headquarters: 8010052020, Lender/Borrower Registration: 8010052020, Timing: 9:30 AM to 6 PM), and contact information for 'For queries related to lending partnerships' and 'For queries related to borrowing partnerships'. The right column contains 'FAQ', 'CONTACT US' (8010052020), 'Eligibility' (Individuals applying should be Resident of India, At least 21 year old, Earning member, Have an identity proof, Have income proof, Have a valid bank account), 'Privacy & Security' (All Information is kept at a secure Data Center, Session on Faircent is encrypted from Sign in to Sign out, Keeping your personal & private information secure is our first priority), and 'Documents Required'.

3. Click “Request Mandate/NACH Change” on the bottom - right corner of the screen



The screenshot shows the 'Contact Us to Lend and Borrow' page on faircent.in. The page has a dark header with the site name and navigation links. The main content area is divided into two columns. The left column contains a 'MATH QUESTION *' section with a text input field for the answer to '5 + 15 =' and a 'Submit' button. The right column contains a 'More Queries' section with a link to 'support@faircent.com' and a 'Request Account Deletion' section with a 'Request Account Deletion' button. Below these sections is a 'Request Mandate/NACH Change' section with a 'Request Mandate/NACH Change' button. The footer contains links for 'CONTACT US', 'HELP', 'LEGAL', 'FOLLOW US', and 'PAYMENT SECURE'.

4. Fill out the form by entering the following details
 - a. Full Name
 - b. Loan ID
 - c. Email Address
 - d. PAN Number
 - e. Reason



The screenshot shows the 'Mandate/NACH Change Request' page on faircent.in. The page has a dark header with the site name and navigation links. The main content area is divided into two columns. The left column contains a 'FULL NAME *' section with a text input field, an 'EMAIL ADDRESS *' section with a text input field, and a 'SELECT ACTION *' section with a dropdown menu. The right column contains a 'LOAN ID *' section with a text input field, a 'PAN NUMBER *' section with a text input field, and a 'REASON' section with a text area. A 'Submit' button is located at the bottom left of the form.

5. Select Action as “Revoke”

The screenshot shows a web browser window with the URL `faircent.in/request_mandate_change`. The page header includes the FAIRCENT logo, navigation links (HOW IT WORKS, LENDERS, BORROWERS, PARTNER, BLOGS, STATISTICS, ABOUT US), and links for Register and Log In. The main content area is titled "Mandate/NACH Change Request" and contains the following form fields:

- FULL NAME ***: Input field with placeholder "Enter Full Name".
- LOAN ID ***: Input field with placeholder "Enter Loan ID".
- EMAIL ADDRESS ***: Input field with placeholder "Enter Email Address".
- PAN NUMBER ***: Input field with placeholder "Enter PAN Number".
- REASON**: Text area with placeholder "Enter Reason Here".
- SELECT ACTION ***: Dropdown menu with "Revoke" selected.
- Submit**: Blue button at the bottom left.

Additional links in the top right include FAQ, CONTACT US, and a phone number 8010052020.

6. Click “Submit”